



**GREATER VICTORIA POLICE  
VICTIM SERVICES SOCIETY  
(GVPVS)**

**STRATEGIC DIRECTIONS  
2019-2023**



## OUR VISION

*Victims achieve a state of wellbeing.*

## OUR MISSION

*Working with police to help people impacted by crime and trauma.*

## OUR VALUES

*Commitment*

*Diversity*

*Empathy*

*Integrity*

*Respect*

*Trust*

*Service*



## OUR STRATEGIC PRIORITIES AND GOALS: 2019-2023

### SERVICE EXCELLENCE

**GOAL:** Resources are available to meet service delivery needs.

**GOAL:** Maintain and enhance progressive program design and delivery.

### ENHANCED COMMUNITY RELATIONS

**GOAL:** Strengthen relationships with justice stakeholders to increase referrals and service impact.

**GOAL:** Understand and develop relationships with diverse communities and peoples.

### EFFECTIVE COMMUNICATION

**GOAL:** All partners have a common understanding of the scope and nature of the work done by GVPVS.

**GOAL:** Community members impacted by crime identify GVPVS as a key resource.

### GOVERNANCE EXCELLENCE

**GOAL:** Directors will build and sustain an accountable, diverse and effective board.